

GOVERNMENT OF MANIPUR  
DIRECTORATE OF SCIENCE & TECH. AND INFORMATION TECHNOLOGY.  
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**REQUEST FOR PROPOSAL FOR CSC SCHEME IN MANIPUR UNDER NeGP**

Imphal, 31st December 2007

No.21/56/2006-DST/IT: In continuation of this Office Notification of even no. dtd. 4<sup>th</sup> Dec. 2007 regarding **REQUEST FOR PROPOSAL FOR CSC SCHEME IN MANIPUR UNDER NeGP** for establishing and operating 399 Common Services Centers (CSCs) in Manipur State under the National e-Governance Plan, the last date for Submission of bids is extended from 7<sup>th</sup> Jan 2008 to **18<sup>th</sup> Jan. 2008 at 11.00 a.m.** Other dates have also been correspondingly modified as under :

Activities	Timelines
Last day of submission of Bids & Opening of Bid covers	<b>18/1/2008</b>
Evaluation Committee Meeting	<b>24/1/2008</b>
a) Technical Presentations by the Bidders to the Evaluation Committee	<b>24/1/2008</b>
b) Opening of Financial Bids	<b>24/1/2008</b>
Issuance of Letter of Intent	<b>31/1/2008</b>
Signing of MSA (Master Service Level Agreement)	<b>15/2/2008</b>
Completion of roll-out of CSCs & Operationalizing of 100% CSCs	<b>15/2/2009</b>

2. The minutes of the Pre-bid meeting held on 20<sup>th</sup> Dec. 2007 is also available for reference at [www.manipur.nic.in](http://www.manipur.nic.in) . For any other queries, the undersigned may be contacted.

Sd/-

(Uttam C. Laisram)  
Director (ST and IT)  
Government of Manipur

**Subject: Proceedings of the Pre-bid meeting held for the establishment of 399 Common Services Centers (CSC) in Manipur State.**

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A meeting was held on 20.12.2007 at 11 am at the office of the Commissioner, Department of Science & Technology and IT, Government of Manipur to respond to the clarifications sought by the prospective Service Centre Agencies (SCA) regarding the RFP issued for selection of SCAs for establishment of 399 Common Services Centers (CSC) in Manipur. The following Government Officials and NLSA representative attended the meeting.

**Government of Manipur**

1. Shri. S. Buddhachandra Singh, Commissioner, Department of Science & Tech. and I.T., Govt. of Manipur
2. Shri. Uttam C. Laisram, Director, Department of Science & Tech. and IT
3. Shri N. Deben, Sr. Scientific Officer, Department of Science & Tech. and IT

**National Level Service Agency (NLSA): IL&FS**

4. Monisha Borthakur, Sr. Manager, IL&FS, New Delhi

The Meeting was chaired by the Commissioner, Department of Science & Technology & IT, Government of Manipur and the queries of the interested bidders were discussed. No Bidders attended the Pre-bid Meeting on 20/12/2007. The following are the decisions taken:

A) Queries had been received from one of the prospective Bidders, namely, Reliance Communications and the same has been discussed during the meeting. The queries raised and the responses to the same are listed below:

SN	Query	Response to Query
1.	Will penalty of Rs. 500 per day be applicable for 6 CICs not yet commissioned? Vide Exhibit 8.	The penalty is not applicable for the six (6) CICs which are yet to be commissioned. For these six (6) CICs, penalty will start from six months from the commissioning of the six new CICs or twelve months from signing of the MSA, whichever is earlier:
2.	Number of CICs located in schools / colleges is 3 as per Annexure-A while Exhibit 2 states 9. Please clarify	May be read as per Exhibit 2. Number of CICs located in schools / colleges is 9
3.	What are the existing terms and conditions for CIC operators?	The Contract Agreement of the CIC Operators stating the terms and conditions are enclosed herewith.
4.	What will be the nominal charge for space of government buildings where CICs are located?	The State Government will put up for approval of providing the Government space free of cost where CICs are located in Government buildings for at least 1 (one) year.
5.	As per clause 1.7 (v) the phrase "delay in taking over the CSC" should be "delay in taking over the CIC". Please confirm.	Should be read as "delay in taking over the CIC"

6.	As per clause 1.7 (v) the phrase "Stae can take over the CSC" should be "State can take over the CIC". Please confirm.	Should be read as "State can take over the CIC"
7.	When will MSWAN be operational?	Tentative period: September 2008
8.	As per clause 5.1a Page-42, 50% of revenue support will be eligible once 50% of the CSCs is made operational. Will the quantum of revenue support be revised next quarter before 100% is made operational?	No, there will be no revision or change to the quantum of the revenue support to be provided to the SCA as it is fixed for four years (per CSC per month) in the beginning itself.
9.	As per clause 6.3d Page-61, the SCA will not be eligible for any revenue support until all the CSCs in its division/ divisions are rolled out. Please confirm if clause 5.1a Page 42 will be applicable in place of the clause 6.3d Page-61.	Clause 6.3 d may be read as follows:  The SCA will not be eligible for any revenue support until 50% of the CSCs in the State are rolled out and certified to be operational by the Nodal Agency or its designated agencies. Upon certification of completion of 50% of the CSCs, 50% of the revenue support due to such CSCs, will be released
10.	SCA can select the locations of new CSCs as well as relocation of CICs based on SCA's assessment. Please clarify.	The SCA is free to decide the locations of the new CSCs as well as relocation of the CICs, if any.

B) Another prospective bidder, namely, M/s Sobha Renaissance IT, Bangalore, had also requested for extending the Last date of submission of tender documents. Considering the delay in publication of RFP in national newspaper, and delays in delivery of postal/courier documents to Imphal, the Last date for receipt of tender documents was decided to be extended from 7<sup>th</sup> Jan. 2008 to 18<sup>th</sup> Jan. 2008. Other dates would also be correspondingly modified as under:

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After discussions, the Committee decided to upload the above clarifications in the Government of Manipur website: [www.manipur.nic.in](http://www.manipur.nic.in)

The meeting ended with a vote of thanks by the Chair.