



ANNUAL REPORT 2015-2016 CHILDLINE 1098 in Manipur

Supported by:

Ministry of Women and Child Development, Govt. of India

In collaboration with **CHILDLINE India Foundation** and **State Government**

Overview:

CHILDLINE in Manipur: CHILDLINE 1098 service started its operation since 2001 in Manipur. In Imphal the service is being implemented through **Department of Anthropology, Manipur University, Canchipur** (Nodal Organization) and **Manipur Mahila Kalyan Samity, Dewlahland** (Collaborative Organization) with the help of **CHILDLINE India Foundation** (Mother agency across India) and the financial support from **Ministry of Women and Child Development, Govt. of India**.

In Bishnupur, CHILDLINE 1098 started operation since March 2014. The service is being implemented through **New Life Foundation, Moirang** (Collaborative Organization) and **People's Resource Development Association, Bishnupur** (Sub-centre).

CHILDLINE 1098 is national 24 hour free phone emergency outreach service for children in need of care and protection and is currently operational in **400 locations with 655 partners and 762 units** across the country. The project is supported by the Union Ministry of Women and Child Development and links State Governments, NGO's, Bilateral/Multilateral Agencies, allied systems and the corporate sector.

The definition of CHILDLINE indicates the key concepts that give the service its identity. CHILDLINE aims at protecting the rights of the children and ensuring access to quality service and technology to the poorest of poor. CHILDLINE aims at responding effectively to all calls received.

Besides responding to 1098 emergency calls, CHILDLINE carries out advocacy, organizing workshops, outreach/awareness programme and Open House for Children.



CHILDLINE caters to a range of children who are in need of care and protection. CHILDLINE stands for a friendly “didi” or a sympathetic “Bhaiya” who is always there for vulnerable children 24 hours of the day, 365 days of the year. CHILDLINE is India’s first 24-hour, free, emergency phone service for children. CHILDLINE not only respond to the emergency needs of the children but also link them to services for their long term care and rehabilitation.

CHILDLINE in INDIA

The **Government of India** has presented CHILDLINE as its response to the Child Rights Convention. The Country’s first toll free tele-helpline for street children has grown into a national child protection service that operates in **400 locations with 655 partners and 762 units** across India. CHILDLINE 1098 is the only voluntary service in India that received a legal recognition through Juvenile Justice (Care & Protection) Act, 2015.

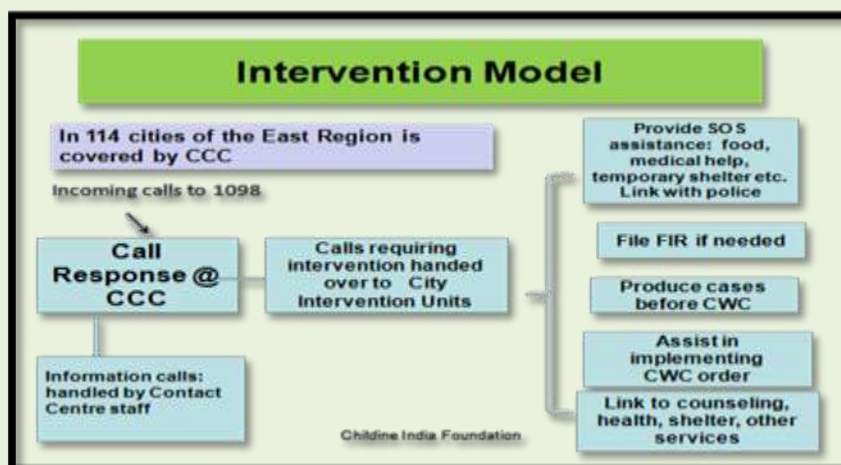


We work for the rights of all children in general. But our special focus is on all children in need of care and Protection, especially the most vulnerable sections, which includes the following:

Table: Case Intervention by CHILDLINE Imphal & Bishnupur

A	Types of cases	Imphal	Bishnupur	
1	Medical help	1	3	
2	Shelter	30	4	
3	Restoration	3	0	
4	Sponsorship	2	0	
5	Missing children	Child lost	58	16
		Parents asking help	1	3
6	Emotional Support and Guidance	4	15	
7	Protection from abuse	15	22	
	Total	114	63	

CHILDLINE works through a vast network of partners who are called as **City intervention units**. CHILDLINE not only respond to the emergency needs of the children but also link them to services for their long term care and rehabilitation.



CHILDLINE Expansion in Thoubal District:

This year preparatory activities to expand CHILDLINE service in Thoubal District was taken up as per the recommendation from **Ministry of Women and Child Development**. Representative from **CHILDLINE India Foundation** visited Thoubal in the month of January, 2016. On 19th January 2016, meeting with the Civil Societies was held at the conference hall of the Deputy Commissioner, Thoubal. Officials from the line department and representatives of the civil societies participated in the meeting. The meeting was held under the chairpersonship of Mr. T. Ranjit Singh, Deputy Commissioner, Thoubal. Mr. Sabyasachi Chatterjee, CIC, ERRC, Kolkata and Prof. S. Jibonkumar Singh, Director, Nodal Organization CHILDLINE Imphal made a presentation about CHILDLINE Service and its activities.



Activities:

I. In House Training of CHILDLINE Bishnupur (28th to 31st May 2015):



CHILDLINE India Foundation, East Regional Resource Centre, Kolkata organized “In House Training Programme of CHILDLINE Bishnupur” from 28th to 31st May 2015 at the Conference Hall of the Department of Anthropology, Manipur University, Canchipur. The formal inaugural function was held at the aforesaid venue at 10.00 am with **Shri. M. Joy Singh,**

Deputy Commissioner, Imphal East, Prof. S. Jibonkumar Singh, HOD, Department of Anthropology, Manipur University /Director, Nodal Organization, CHILDLINE Imphal and Mr. Sabyasachi Chatterjee, CIC, ERRC, Kolkata as Chief Guest, President and Guest of

CHILDLINE Manipur, Annual Report 2015-16



Honour respectively. Altogether 14 staff (Collab & Sub-Centre) participated in the programme. Mr. Sabyasachi Chatterjee, CIC, ERRC, Ms. Ibethoi, city coordinator, CHILDLINE Imphal and Mr. N. Kiran Singh, centre coordinator, CHILDLINE Imphal were the resource persons.

II. Observation of Law day cum Legal Awareness Program on 26th November 2015



On 26th November 2015, District Legal Services Authority in association with CHILDLINE Imphal organized “**Observance of Law Day cum Legal Awareness Program**” at Model Higher Secondary School, Takyel, Imphal West District. The formal inaugural function was held at the aforesaid venue at 12:05 pm with **Shri Maibam Manojkumar Singh, District & Session Judge, Imphal West, Shri Hijam Ranjit Singh, Principal, Model Higher Secondary School, Prof. S. Jibon kumar Singh, HOD, Department of Anthropology, Manipur University and Director, Nodal Organization, CHILDLINE Imphal and Shri L.**

Manaobi Singh, Vice President, All Manipur BAR Association (AMBA) as Chief Guest, President and Guests of Honour respectively. The function was attended by about 250 students and 35 teaching and non teaching staffs. At the outset of the function, Advocate Shri Roshan Singh gave welcome address to the participants. Shri Thiyam Rajkishore Singh, Advocate presented a talk on “Protection of Children from Sexual Offences Act 2012 and Roles of CWC’s”. Thereafter Shri Bimol Singh, Advocate shared about child trafficking and its impact in the society. Lastly, **Shri N. Kiran Singh, Centre Coordinator, CHILDLINE Imphal** explained about the services provided by CHILDLINE Imphal to those children who need care and protection. Subsequently, an interactive session was held with students and resource persons.

III. One Day State level CHILDLINE partnership meet at the conference hall of the Department of Anthropology, Manipur University on 4th December 2015

One 4th December, 2015, Nodal Organization CHILDLINE Imphal organized “One Day state Level CHILDLINE Partnership Meet at the Conference hall of the Department of Anthropology, Manipur University, Canchipur. Altogether 23 persons including CHILDLINE Directors participated in the programme. Prof. S. Jibonkumar Singh, Director, Nodal, Ms. Ibethoi, City coordinator and N. Kiran Singh, Centre Coordinator, CHILDLINE Imphal were resource persons respectively. The following topics were discussed:

1. Formation of CHILDLINE Advisory Board, CHILDLINE Bishnupur
2. Process of case intervention and follow up

3. Awareness and Outreach
4. Monthly Open House
5. Documentation and Monthly report

IV. Role of Police, Doctors and NGO's on crime against Women and Children

Monthly meeting with the Superintendent of Police, Bishnupur District was held on **2nd November 2015** at his office premises in the presence of CHILDLINE members and other CSO's. The meeting was chaired by the Superintendent of Police. A strong message for fighting crimes and preventing unfavorable incidents from occurring was conveyed to the participants. **Mr. Themthing, SP**, Bishnupur District expressed the need to work comprehensively and together in every steps of dealing with crimes. He sought support from everyone to contribute honestly in sharing reports to the police.



V. Special Program under the sponsorship from Manipur State Legal Service Authority in association with CHILDLINE Imphal and Youth Organization Club

A. Date: 7th February 2016

On 7th February 2016, under sponsorship of Manipur State Legal Services Authority, District Legal Service Authority in Association with CHILDLINE Imphal and Youth Organisation Club, Laphupat Tera Khunou organised a One Day Legal Awareness Programme at Laphupat Tera Khunou Community Hall. In the programme, Smt. Aribam Noutuneswari Devi, Secretary, District Legal Services Authority Imphal West cum Chief Judicial Magistrate, Imphal East/West, Shri Ningthoujam Yaima Singh, Smt. Ningthoujam Bilashini Devi and Shri N.



Kiran Singh, Centre Coordinator CHILDLINE Imphal graced the programme as Chief Guest, President and Guests of Honour. In connection with the awareness programme, Shri Thiyam Rajkisore Singh, Advocate, discussed on "Protection of Children from Sexual Offences Act 2012". Miss Thongam Ibethoi, City Coordinator, Nodal Organization shared about the services provided by CHILDLINE Imphal to various children in distressed situation. Lastly, Shri S. Devananda Singh, Advocate discussed on various welfare schemes.

B. Date: 9th March 2016

On 9th March 2016, under the sponsorship of Manipur State Legal Services Authority, CHILDLINE Imphal in association with District Legal Services Authority, Imphal East and Youths Athletic Star Union organized a "One Day Legal Awareness Program" at Brahmapur Bheigyabati Leikai, Imphal East District. Smt. Aribam Noutuneshwari Devi, Secretary, District Legal Services Authority, Imphal East/West cum Chief Judicial Magistrate, Imphal East, Shri Laishram Birendra Singh, President, Y.A.S.U., Thingujam Priyobor Singh, Ex. President, Y.A.S.U., and N. Kiran Singh, Centre Coordinator, CHILDLINE Imphal graced the program as Chief Guest, President and Guests of Honor respectively. During the program, Shri Keisham Dhane Singh, Legal Aid Counsel, Imphal East discussed on Welfare Schemes, Shri Thiyam Rajkishore Singh, Advocate and former CWC member discussed on Juvenile Justice (Care and Protection) Act 2015 and Shri Phunindro Konsam, Chairman, Committee on Human Rights discussed on Crime against Women (State and Non-state). Ms. Th Ibethoi, City Co-ordinator, CHILDLINE Imphal provided a briefing about CHILDLINE Service and also gave vote of thanks to all the participants.



C. Date: 16th March 2016,

On 16th March 2016, under the sponsorship of **Manipur State Legal Services Authority**, CHILDLINE Imphal in association with District Legal Services Authority, Imphal West and Mana Ingkhol Youth Development Association organized a "One Day Legal Awareness Program" at Mana Ingkhol Community



Hall, Imphal West. Shri Th. Ibohal Singh, Advisor, Manaingkhoh Dev. Organization, Shri Laishram Manihar Singh, President, Manaingkhoh Dev. Organization, Sarwari Begum, Legal Aid Counsel, Imphal East and N. Kiran Singh, Centre Coordinator, CHILDLINE Imphal grace the program as Chief Guest, President and Guests of Honour respectively. In the program, Shri Keisham Dhane Singh, Legal Aid Counsel, Imphal West discussed on Welfare Schemes such as **National Food Security Act, Indira Gandhi National Old Age Pension, Widow Pension and Rastriya Swastha Bima Yojana** etc., Shri Th. Rajkishore Singh, Advocate and Ex CWC member shared about **Protection of Children from Sexual Offences (POCSO) Act 2012** and Miss B. Supriya Devi, Gen. Secy. All Manipur Bar Association discussed on **Crime against Women**.

VI. One Day Training Program on JJ Act 2015 and POCSO Act 2012 on 30th March, 2016

On 30th March, 2016 CHILDLINE Imphal in Collaboration with Department of Anthropology, Manipur University organized a “One Day training Programme on JJ Act 2015, **POCSO Act 2012**” and Basics & Challenges of Counseling among SIs, CHILDLINE, DCPUs, Shelter Homes and Children Homes” at the Conference Hall of the Department of Anthropology, Manipur University, Canchipur. **The Main objective of the programme was to ensure Cooperation and Coordination among**



the SIs, CHILDLINE, DCPU, Shelter Homes and Children Homes of the nine Districts. Altogether 55 persons participated in the programme. Ms. Thongam Ibethoi, City Coordinator, CHILDLINE Imphal gave welcome and a Key Note address. Prof. S. Jibonkumar Singh, Director, Nodal Organization CHILDLINE Imphal, Department of Anthropology, Manipur University as President, Prof. MC Arun Singh, Director, Centre for Manipur Studies as the Chief Guest and Smt. Pramodini Devi, Vice President, MMKS as the Guests of honour were on the dais. Mr. Thiyam Rajkishore Singh, former member, CWC Imphal West delivered the lecture on JJ Act 2015& POCSO Act 2012 and Ms. Thoibi Devi on Basics and Challenges of Counseling respectively. Mr. N. Kiran Singh, Centre Co-ordinator, Collaborative Organization gave vote of thanks to all the participants.

Circulars Issued:

Sl. Nos.	Department	Issued by & to whom	Content
1.	Social Welfare Department	Joint Secretary (SW) to concerned departments	Constitution of committee to adopt the model Guidelines under POCSO Act, 2012
2.	Directorate of Education	Additional Director of Education (S/H)/SPIO to zonal Education Officer & Deputy Inspector of Schools.	Cooperation and support to CHILDLINE Services
3.	Directorate of Education	Additional Director of Education (S/V) to High/Higher Secondary Schools	Cooperation and support to CHILDLINE Services
4.	MCPCR (Manipur commission for Protection of Child Right)	Chairperson to concerned departments	Constitution of MCPCR panel of consultant
5.	Council of Higher Secondary Education	Chairman, Council of Higher Secondary Education to all Heads of Institution	Adoption of Child Protection Policy within the premises of the institution.
6.	Office of the Imphal Municipal Council	Executive Office to CHILDLINE	Permission for placing CHILDLINE hoarding within Greater Imphal Area.

Special Event:

I. Poster Campaign on "World Day Against Child Labour, 12th June 2015

CHILDLINE Imphal organized a Poster Campaign on 12th June on the occasion of "World Day against Child



Labour” under the theme of “No to Child Labour Yes to Quality Education”. The campaign was flaged off by **E. Tomba, Deputy Labour Commissioner, Department of Labour, Government of Manipur**. In the inaugural function member of CWC Imphal West, Staff of Labour Department and DCPUs of 5 districts were present. The campaign was conducted within Greater Imphal area. About 700 posters were put up at different place

II. CHILDLINE Se Dosti Campaign (14th to 20th November, 2015) – a Pan-India campaign to make the general public a stakeholder in child protection

a. As a part of the CHILDLINE Se Dosti Campaign, CHILDLINE Imphal met the Women Police Officers in the Women police stations, newly established within the jurisdiction of Imphal West and Imphal East districts. They also shared the objectives about the CHILDLINE Se Dosti Campaign.



b. CHILDLINE Imphal team imparted awareness about CHILDLINE Service and objective of the CHILDLINE Se Dosti Campaign to the members of the Students organizations (Democratic Student Alliance of Manipur and All Manipur Students Union). The objective of the campaign was to make them a party to campaign that aims at ensuring safe environment to the children of India.



c. CHILDLINE Imphal team conducted a Suraksha Bandhan exercise with the mentally challenged children of BB Paul Mental Home, Mongsangei. More than 30 children and 7 staff of the home participated in the Campaign.





- d. CHILDLINE Imphal organized a painting competition at the Auditorium of the Manipur Mahila Kalyan Samiti, Dewlahland. In the inaugural function, Thiyam Rajkishore, member, Child Welfare Committee, Imphal West as the Guests of honour, Mrs. Ronita Devi, Officer-in-charge, women Police Station, Imphal West district as the Chief Guest and Smt. S. Sharaju Devi, Director, Collaborative Organisation CHILDLINE Imphal as the president

graced the occasion. Shri. Dilipkumar Singh, Senior lecturer, Imphal Art College was the jury member of the painting competition. Ibethoi Thongam, City Coordinator CHILDLINE Imphal discussed about the abuse & violence against children and the main theme of CHILDLINE Se Dosti Campaign. Altogether 48 children from the children home in Imphal participated in the program.

- e. The CHILDLINE Sub Centre Kumbi organized a program on “CHILDLINE se dosti campaign” at Sandhong Primary school Kumbi on 14th November 2015. The program was conducted by Kh. Tania team member, CHILDLINE Sub Centre Kumbi. The key note address of the program was presented by Chanu Yaiphabi, Team Head of Sub-Centre Kumbi. She mentioned about the background of CHILDLINE India Foundation, activities of CHILDLINE sub center and the importance of CHILDLINE Se Dosti campaign. Mr. Indrakumar, Head Master of Sandhong primary school discussed about the Children’s day celebration and its relevance with Pundit Jawaharlal Nehru. Altogether, 85 students, teaching and non-teaching staff of the school, parents of the student participated in the program. The school children performed various cultural activities on the occasion.



III. Celebration of Sangai festival in alliance with Manipur State Commission for Protection of Child Rights (MSCPCR) and Manipur Alliance for Child Rights (MACR):

Manipur Sangai festival is celebrated from 21st November to 30th November every year. The program was organized under the guidance from Department of Tourism, Govt. of Manipur. Most of the stalls were from Government Department and different ethnic group of Manipur. Stalls were also installed by delegates from foreign countries. To celebrate this occasion, stalls were installed in collaboration with Manipur State Commission for Protection of Child Rights (MSCPCR) and Manipur Alliance for



Child Rights (MACR). The aim was to make people aware about child rights and child protection and extend emergency service to children who are in distress. At the evening videos on child rights were also shown. About 10 thousand leaflets and 200 posters of CHILDLINE were distributed.

CHILDLINE Visibility

1. CHILDLINE message has been printed at the advertisement of Airtel printed by Narayan Advertising Agency. These were made visible at the traffic points within greater Imphal area (enclosed photograph).
2. CHILDLINE Logo and Article published in the” **Manipur Today Special Issue**” Published by DIPR on the day of Independence Day, 15th August, 2015.
3. City Coordinator discussed on the radio about Child Abuse in the “Live phone in programme, “Nupi gi Wakat”aired on 27th September 2015 at 1.05 pm.
4. CHILDLINE logo and message were uploaded in the website of the Department of Education (S), Govt. of Manipur.
5. CHILDLINE Hoardings were placed at three different areas within Greater Imphal Area.



Legal Intervention

CHILDLINE Imphal received a call through Centralized Call Centre (CCC) in Kolkata that a 15-year old girl was sexually abused by an adult person. The incident occurred in the month of January 2015 and subsequently the child became pregnant. The mother of the child reported about the case only after the child became pregnant. CHILDLINE Imphal met the parents and the child. According to the child, she fell in love with the accused in the month of December, 2014. She came to know the accused through her mobile phone. The accused person took her for a picnic in Andro Park where she was offered cold drink. After taking the drink she fell unconscious. The child woke up to find herself in a car without her clothes and pain in her private parts. CHILDLINE team took the child to Jawaharlal Nehru Institute of Medical Science (JNIMS) for medical examination and care where she was prescribed with investigation and medication. Meanwhile, CHILDLINE Imphal along with the survivor’s mother and brother in law lodged an FIR in Thoubal Police Station. Thereafter, the child was produced before the Child Welfare Committee of Thoubal District where the Committee decided to keep the child at the Swadhar Home, Keikhu for a period until further orders. In the meantime, the CHILDLINE team followed up on the medical treatment of the child. **After due enquiry, the Police arrested the accused named in the FIR.** Later, the survivor gave birth to a child who was referred by the Child Welfare Committee to the nearest Specialized Adoption Agency after due formalities. Subsequently, CHILDLINE Imphal got in



touch with a lawyer who would contest the case for the child. An application for interim compensation to the survivor was applied at the session court Thoubal District which was eventually approved under the Protection of Children from Sexual Offences Act, 2012. Mentioning worthwhile, that this is the first case in Manipur where an order of interim compensation is adjudged to be provided by the State government.

Simultaneously, CHILDLINE team is following up on the prosecution of the case with the support from Manipur Commission for Protection of Child Rights (MCPCR).

The Child Welfare Committee shifted the survivor Keikhu Swadhar Home to Heshi Children Home, Imphal East to ensure psycho-social services and education. Currently, the CHILDLINE team is following up on the case, meets the child regularly and is ensuring her long-term well being.

THANK YOU



DIAL **1098** If You See a Child in Distress

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